



A **NAVISTAR** COMPANY

Workhorse

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Since its inception, the Workhorse W20/22 motor home chassis has been a favored choice in the class A gas RV market. Although we have always used trusted component suppliers in our chassis, you may have been notified of an upcoming campaign involving Bosch brake calipers on your W series RV chassis. Rest assured, we have been diligently working with Bosch, the brake caliper manufacturer, on engineering, validation and production plans leading to the launch of this campaign. We are committed to you, our valued customers, and are taking immediate corrective steps to regain your confidence in our product.

Workhorse has allocated additional personnel to field brake campaign questions and has streamlined operations with our authorized service centers. We have also made significant additions to our website to keep our customers updated and informed. We are confident, as a result of these actions, that Workhorse will emerge as a more trusted and even more customer responsive manufacturer than ever before.

Workhorse prides itself on the quality and reliability of our products as well as the after sale service and support we provide. I want to apologize for the disruption and concerns this issue may have caused to our customers and our partners. Your confidence in Workhorse is extremely important to us, and we are committed to restoring that confidence fully and as quickly as possible.

Sincerely,

Jim Gavaghan